



Fire and Rescue Training Institute

PRESENTS:

Chief Officer: Human Resource Management

Hours: 32

Prerequisites: Preferred that students attend the Chief Officer: Leadership course

Min/Max Students: 15/25

ACE Credit Recommendation:

2 semester hours in the lower division baccalaureate/associate degree category

Description:

This course will provide students with basic skills, knowledge, and tools in the areas of organizational environment, diversity, workforce management, and personnel support. Topics covered will include internal and external organizational environment, community diversity, managing organizational diversity, workforce conflict, and managing/supporting/encouraging the workforce.

Course Goal:

The overall goal of this course is to provide a foundation of skills, knowledge, and tools for the newly promoted chief officer to effectively manage and develop the human resources in his or her command.

Course Objective:

Upon completion of this course, the students will possess a foundation of skills, knowledge, and tools in the areas of organizational environment, diversity, workforce management, and personnel support.



Request This Class for Training:

This course may be requested and hosted by an individual fire department or a group of fire departments for delivery anywhere in Missouri at any time of the year. Requests can be made by contacting the MU FRTI office. You can download a request form online @ <http://www.mufrti.org/download/student.shtml>